



**REPORT TEMPLATE**

Agenda item:

**[No.]**

**Cabinet On 18<sup>th</sup> September 2007**

Report Title: **ITS Capital programme 2007-11**

Forward Plan reference number (if applicable): **TBD**

Report of: **Director of Corporate Resources**

Wards(s) affected: **ALL**

Report for: **Non-key decision**

**1. Purpose (That is, the decision required)**

1.1 Acceptance of the proposed Capital allocation for financial year 2007/8 projects that require the implementation or improvement of IT Systems across the council.

**2. Introduction by Cabinet Member (if necessary)**

2.1 This report brings together all the bids for IT that have been put forward within the business planning process from services and the IT service itself. You will see that the total bids as set out in appendix 1 have been prioritised to align with the available budget. Officers will continue to corporately assess priorities and progress via the relevant officer board and release funding to each project based on appropriate business case benefits.

**3. Recommendations**

3.1 Agree the allocation of capital to allow projects to continue or to commence and move to the scoping stage on the understanding that individual business cases will be approved by project sponsors and the relevant senior management team to ensure that project objectives add sufficient value to the council and can be met.

Report Authorised by: **Director of Corporate Resources.**

Contact Officer: **Ian Wellbelove – Development Programme Manager**  
**IT Services x 4492/6710**

#### **4. Director of Finance Comments**

4.1 The document has been amended to include Director of Finance comments.

#### **5. Head of Legal Services Comments**

N/A

#### **6. Local Government (Access to Information) Act 1985**

6.1 N/A

6.2 N/A

#### **7. Strategic Implications**

7.1 The IT Services capital programme serves to address a number of strategic and operation needs. The projects identified result from considering the following four main categories:

- External drivers e.g legislation, directives & performance assessments
- Directorate efficiency and service improvement programmes
- Sustainability of existing systems and supporting hardware
- Ensuring that the council maintains an appropriately future-proof technology platform to deliver services as required.

#### **8. Financial Implications**

8.1 The financial implications are set out in the associated document (Appendix 2). In summary the demand for Capital for the current year has been prioritised and now meets the budget available. The future year estimates are based on current expectations and are likely to change over time as a result. There is an opportunity to utilise existing prudential borrowing arrangements to support future years and will need to be considered. Any items listed in the service improvement category are expected to deliver cost savings to the council and will require a sound business case before the project can be allowed to proceed. Maintenance items may not deliver a financial return other than risk mitigation and/or cost avoidance. These factors should also be considered prior to project approval.

#### **8.2 Capital Summary (£000)**

	<b>2007/8</b>	<b>2008/9</b>	<b>2009/10</b>	<b>2010/11</b>
<b>Budget (agreed at Exec 23/1)</b>	2,300	2,300	1,500	1,000
<b>Carry Over as in outturn report</b>	776			
<b>Total</b>	3,076	2,300	1,500	1,000

## **9. Legal Implications**

9.1 New or revised contracts with Software providers and third parties will be reviewed by the ITS Services delivery team and passed to the Legal team for advice and approval as required by each project.

## **10. Equalities Implications**

10.1 None identified at this stage

## **11. Consultation**

11.1 The Capital programme has been reviewed internally with IT Services, IT Business Partners together with the Director of Corporate Resources and the Acting Director of Finance.

## **12. Background**

Historically the capital programme has supported large-scale projects to provide key council wide solutions and services such as payment taking, billing & accounting, social care, Customer Relationship Management and Web based engagement. There have been many other projects to support specific business unit needs such as benefits and local taxation, housing management and planning and building control.

These will all need to be maintained and developed over time which will require further funding to support any future improvement programmes.

The government has also recognised the importance of systems and automation in providing robust, reliable and efficient services to the community and has driven the move to electronic based service delivery through the e-gov programme.

Following on from the success of this initiative the Transformational Government project (t-gov) is being launched which is expecting efficiencies to be driven out through transactional efficiency and shared services.

The associated table supports the projects currently identified within the council's Pre-business plan documentation. This includes those identified within major strategic programmes such as Transactional Efficiency project and by the Customer Services Strategy board. In all cases, these are expected to deliver results against the council's priorities, citizen expectations and meet the requirements of a value for money assessment.

In all cases, the business case for any technology need is very carefully considered at a senior business and IT level before any expenditure is committed. This ensures that there is sound business reason for investing in IT.

The June procurement committee approved the funding of the SAP implementation programme for 2007/8 amounting to £1.06m of implementation costs. This should be considered when considering the total available Capital.

### **13. Conclusion**

- 13.1 At this point it is not possible to determine the final project portfolio as this will largely be dependent on business case review and the council's financial, resource and change management capacity. The budgeted amounts estimate the size of each project and reflect the expected scope of the work. Once detailed project plans are produced, there will be a further opportunity to re-profile the allocation to ensure that best value is achieved.

## Appendix 1

### 14. Summary of capital programme

#### Summary of Capital requirements.

<b>Capital Item (2007/8)</b>	<b>(£,000)</b>
Transactional efficiency	£1,060
e-payments	£176
Support for mobile working	£100
Additional mobile devices (Environment)	£50
Web development programme	£150
Graphical information systems	£250
Developing General IT platform	£100
Network storage upgrades	£50
IP Telephone Pilot	£250
External Security upgrade	£100
Network Security improvements	£100
Parking Enforcement enhancements	£340
<b>Projects Total</b>	<b>£2,726</b>
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Programme management (staffing)	£350
<b>Total Capital requirement</b>	<b>£3,076</b>
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<b>Total budget allocated (inc c/f)</b>	<b>£3,076</b>
<b>Variance against budget allocated.</b>	<b>£0</b>

## **15. Use of Appendices / Tables / Photographs**

### 15.1 Appendix 2 - ITS Capital Programme 2007\_11 overview v1\_9